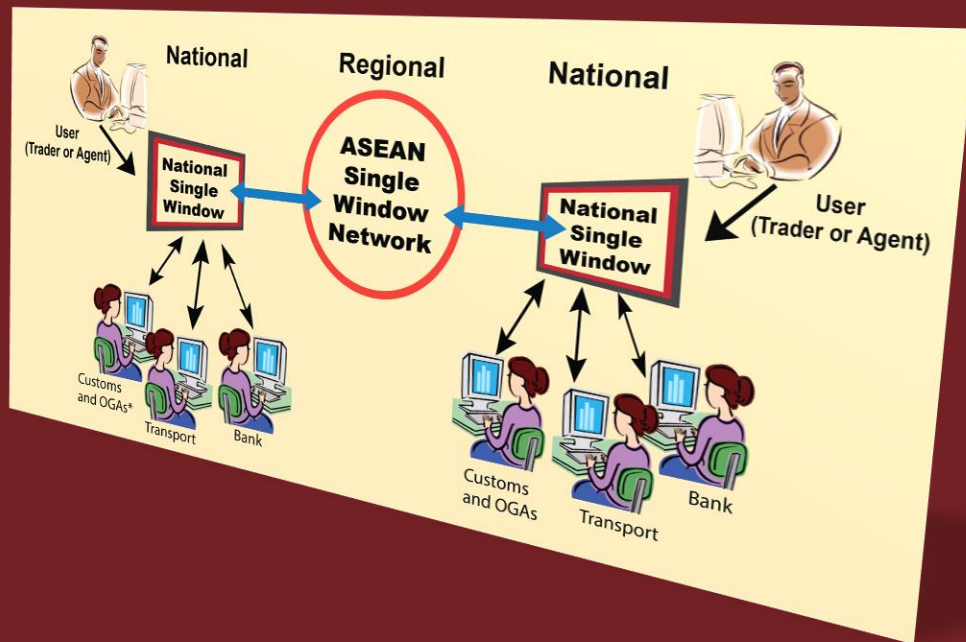




# ASEAN SINGLE WINDOW

“Leverage the regional paperless trade”



*Sapphasuk Wijaiworakit*

*Administration and Development of Information  
Exchange System for Import, Export, and  
Logistics Division*

*Thai Customs Department*

# ASW IS ...

“The environment where National Single Windows of Member Countries operate and integrate”

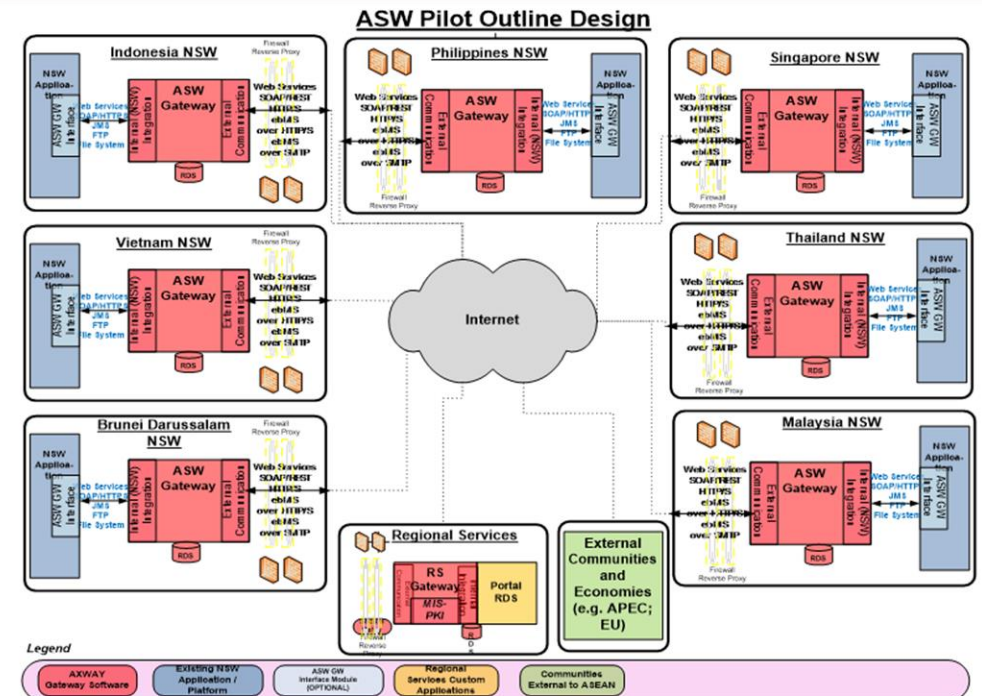
source: <https://asean.org/wp-content/uploads/2020/12/Protocol-to-Establish-and-Implement-the-ASEAN-Single-Window-ASW-Protocol-1.pdf>

## ASW ENVIRONMENT

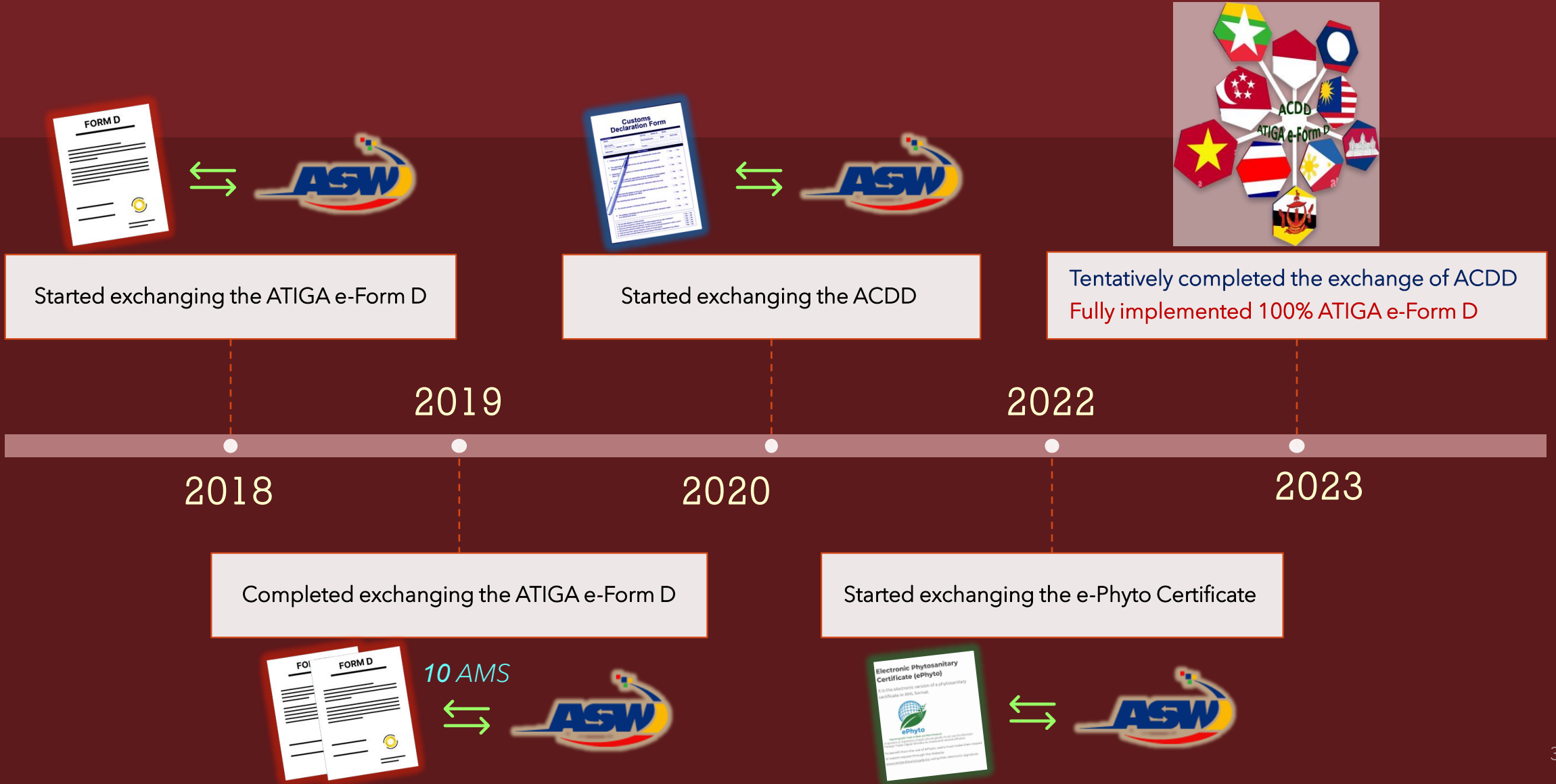
- Connecting through the secured internet
- Using ASW Gateway for enabling the communication
- Recognizing the sender with digital certificate

### Article 1 General Definition and Interpretation

1. For the purposes of this Protocol, the following terms shall be defined as follows:
  - a. The ASEAN Single Window (hereinafter "ASW") is the environment where National Single Windows of Member Countries operate and integrate.
  - b. The National Single Window (hereinafter "NSW") is a system which enables:
    - i. a single submission of data and information;
    - ii. a single and synchronous processing of data and information; and
    - iii. a single decision-making for customs release and clearance of cargo. A single decision-making shall be uniformly interpreted as a single point of decision for the release of cargoes by the Customs on the basis of decisions, if required, taken by Line ministries and agencies and communicated in a timely manner to the Customs.

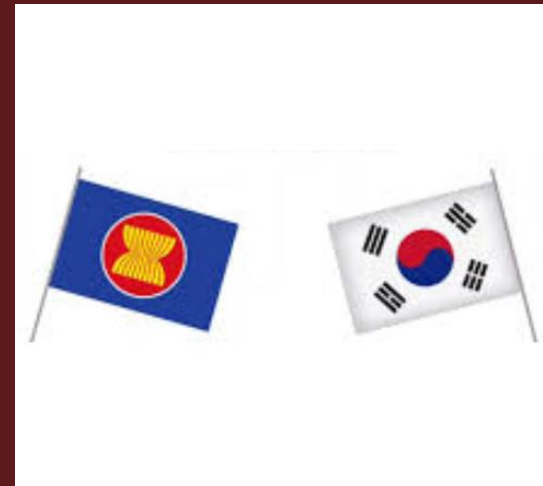


# THE SUCCESS OF ASEAN SINGLE WINDOW



# DIALOGUE PARTNERS CONSULTATION

- Discussing on the selected legal instruments and the priority electronic documents (ASEAN-China)
- Planning the test exchange of e-CO AJCEP (ASEAN-Japan)
- Preparing the study on the e-CO exchange Platform (ASEAN-Republic of Korea)
- Seeking the possible Legal and Technical Cooperation (ASEAN-USA)



# CHALLENGES AND RESOLUTIONS

## Regulation



- Allow the option of applying Hardcopy
- Proceed the e-Document with trader consent

## Possible Solution

- Consider forcing the use of electronic document
- Reach out the clear understanding of data sharing

## Technology



- Unsteadily transmit data by the recipient
- Incorrectly process the receiving data

## Possible Solution

- Intensively monitor and cope with the issues
- Sustainably address the issue of data processing and display

## Cooperation



- Loosely collaborate on the system enhancement
- Insufficiently attend to the negative impact of the system

## Possible Solution

- Find out and assist in solving the root causes
- Increase awareness of system reliability

# NEXT STEPS

- Yearly outreach public for feedback and better practices
- Bilateral initiative for utilizing the e-Documents among the business
- Moving to the exchange of e-SPS which is the global trend
- Stepping up to the full electronic procedures of ATIGA e-Form D



Image source: <https://asw.asean.org>



THANK YOU



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**WINDOW**

**WINDOW**